

20 September 2016

Japan Airport Terminal Co., Ltd.  
Tokyo International Air Terminal Corporation

**Tokyo International Airport Haneda Awarded  
5-Star Airport Status in Skytrax's Global Airport Ranking  
for Third Consecutive Year**



Tokyo International Airport Haneda<sup>1</sup> was recently awarded 5-Star Airport status, the highest achievement in the Global Airport Ranking conducted by Skytrax<sup>2</sup> of the UK, for the third consecutive year.

Over the past year, the airport has worked hard to improve the customer experience on both domestic and international flights and offer services that are unique to Haneda, by installing new facilities and undertaking activities to improve customer satisfaction incorporating a sense of hospitality.

Thanks to these efforts, Haneda received higher evaluations than at any time in the past in a wide variety of categories. These included, among others, the cleanliness and maintenance of the terminals and the level of staff service.

The airport's entire management team and staff will continue to be ready to adapt to changes at all times and work concertedly in making further improvements in the functionality of the passenger terminals, aiming for even greater heights with a firm resolve to become the world's most reputable airport.

Notes

1. Domestic Terminals 1 and 2 at Tokyo International Airport Haneda are managed and operated by Japan Airport Terminal Co., Ltd., and the International Terminal by Tokyo International Air Terminal Corporation.
2. Established in 1989, Skytrax is an air transport research company based in the UK. It rates airports and airlines around the world on a wide range of assessment areas.

● Global Airport Ranking - 5-Star Airports

Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan
Hong Kong International Airport, China
Incheon International Airport, South Korea
Changi International Airport, Singapore
Munich International Airport, Germany

Reference

◇ **Rankings (from the Skytrax website)**

● The World's Best Domestic Airports 2016: Overall Ranking of Domestic Airports

Rank	Airport, Country
1	Tokyo International Airport Haneda (Domestic Terminals 1 and 2), Japan
2	Denver Airport, USA
3	Cincinnati/Northern Kentucky Airport, USA

● The World's Cleanest Airports 2016: Ranking by Category

Rank	Airport, Country
1	Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Ja
2	Chubu Centrair International Airport, Japan
3	Incheon International Airport, South Korea

Skytrax Website: <http://www.worldairportawards.com/>



Official SKYTRAX 5-Star Airports: Global Airport Ranking

<http://www.airlinequality.com/news/haneda-airport-5-star-rating/>

<http://www.airlinequality.com/ratings/tokyo-haneda-airport-quality-rating/>



The World's Best Domestic Airport

[http://www.worldairportawards.com/Awards/worlds\\_best\\_domestic\\_airports.html](http://www.worldairportawards.com/Awards/worlds_best_domestic_airports.html)

The World's Cleanest Airports

[http://www.worldairportawards.com/Awards/worlds\\_cleanest\\_airports.html](http://www.worldairportawards.com/Awards/worlds_cleanest_airports.html)