

HANEDA

Tokyo
International
Airport



News Release

March 28, 2019

Japan Airport Terminal Co., Ltd.

Tokyo International Air Terminal Corporation

Tokyo International Airport Haneda Awarded First Place in Three Categories in Skytrax's World Airport Awards

**World's Cleanest Airports – First Place: Domestic and International
Terminals at Haneda (for Fourth Consecutive Year)**

**World's Best Domestic Airports – First Place:
Domestic Terminals at Haneda (for Seventh Consecutive Year)**

**World's Best PRM/Accessible Facilities – First Place: Domestic and
International Terminals at Haneda**



From left, Katsuji Doi, president and CEO of Tokyo International Air Terminal, Isao Takashiro, chairman and CEO of Japan Airport Terminal, and Nobuaki Yokota, president and COO of Japan Airport Terminal at the ceremony for the World Airport Awards 2019 held in London, United Kingdom, on March 27, 2019

At the World Airport Awards 2019 held by Skytrax^{*1} of the UK, Haneda Airport's passenger terminals^{*2} were presented with first place in the World's Best Airport Clean category for the fourth year in a row, and its domestic terminals were awarded first place in the World's Best Domestic Airport category for the seventh year in a row. Haneda Airport was also awarded first place in the new category of PRM and Accessible Facilities^{*3}.

In the World's Cleanest Airports category, once again, the cleanliness and comfort of Haneda's terminals was recognized, and the airport took first place for the fourth consecutive year and the sixth time in total.

In the World's Best Domestic Airports category, Haneda Airport's domestic terminals were commended in general for their ease of use, comfort, and other factors, leading to Haneda's seventh straight win in this category. In the newly established category of PRM and Accessible Facilities, Haneda Airport was named as the World's Best Airport for the excellence of its approaches to passengers requiring mobility support, such as the elderly and people with disabilities.

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In the World's Best Airport category, which ranks airports on an overall assessment, Haneda Airport was awarded second place.

At both its domestic and international terminals, Haneda Airport has an extremely important role to play in furthering Japan's development as a tourism-oriented nation and in the strengthening of its function as a hub airport that takes advantage of Japan's domestic air transport network.

With the 2020 Tokyo Olympic and Paralympic Games fast approaching, the whole of Haneda will work together to provide facilities and services that offer excellence in convenience, comfort, and function at both the domestic and international terminals.

◇ Rankings (extract from SKYTRAX website)

- World's Cleanest Airports

| | |
|-----|--|
| 1st | Tokyo Haneda International Airport Domestic Terminals (1 & 2) and International Terminal / Japan |
| 2nd | Chubu Centrair International Airport / Japan |
| 3rd | Changi Airport / Singapore |

- World's Best Domestic Airports

| | |
|-----|---|
| 1st | Tokyo Haneda International Airport Domestic Terminals (1 & 2) / Japan |
| 2nd | Shanghai Hongqiao International Airport / China |
| 3rd | Osaka International Airport (Itami) / Japan |

- World's Best PRM / Accessible Facilities (category to evaluate the facilities for the elderly, people with disabilities and injuries)

| | |
|-----|--|
| 1st | Tokyo Haneda International Airport Domestic Terminals (1 & 2) and International Terminal / Japan |
| 2nd | Narita International Airport / Japan |
| 3rd | Kansai International Airport / Japan |

- World's Best Airports (Overall assessment)

| | |
|-----|--|
| 1st | Changi Airport / Singapore |
| 2nd | Tokyo Haneda International Airport Domestic Terminals (1 & 2) and International Terminal / Japan |
| 3rd | Incheon International Airport / Korea |
| 4th | Hamad International Airport / Qatar |
| 5th | Hong Kong International Airport / China |

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- *1 Established in 1989, Skytrax is an air transport services research company based in the UK. It rates airports and airlines around the world based on a wide range of assessment items. The 2018–2019 survey for the World Airport Awards 2019 was completed by 13.73 million passengers represents over 100 countries and territories covering 550 airports all over the world. The survey evaluated traveler experiences using key performance indicators across airport service and product categories, from check-in, arrivals, transfers, shopping, security and immigration through to departure at the gate.
- *2 The domestic terminals (terminals 1 and 2) at Tokyo International Airport Haneda are owned, managed and operated by Japan Airport Terminal Co., Ltd. The international terminal at Tokyo International Airport Haneda is owned, managed and operated by Tokyo International Air Terminal Corporation.
- *3 PRM: Short for Persons with Reduced Mobility, referring to the elderly, people with disabilities, and people with injuries that affect their mobility.

SKYTRAX Website: <http://www.worldairportawards.com/>

World's Cleanest Airports

<https://www.worldairportawards.com/worlds-cleanest-airports-2019/>

World's Best Domestic Airports

<https://www.worldairportawards.com/worlds-best-domestic-airports-2019/>

World's Best PRM / Accessible Facilities

<https://www.worldairportawards.com/worlds-best-prm-accessible-facilities-2019/>

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(9:00 a.m.–5:30 p.m.; excl. Sat., Sun., and holidays)