

HANEDA

Tokyo
International
Airport



News Release

March 31, 2021
Japan Airport Terminal Co., Ltd.
Tokyo International Air Terminal Corporation

WE ARE STARTING A NEW SERVICE “Haneda Airport Escort Service”

Haneda Airport will support your travel with “impressive and memorable services”



Japan Airport Terminal Co., Ltd. and Tokyo International Air Terminal Corporation will start a fee service [Haneda Airport Escort Service] for the customers who use international flights from Terminal 2 and 3. We provide dedicated staff to accompany and guide customers upon arrival or boarding procedures to the boarding gate.

[Service outline] *This service is limited to the customers who use international flights.

1. Contents

[Departure] Dedicated staff will meet passengers at the designated meeting point. We will assist you through boarding procedures to your boarding gate. Furthermore, you can relax at an airport lounge until your boarding time if you request.

[Arrival] After you arrive, dedicated staff will greet you at the designated meeting point. We will see you off to the point as you request.

2. Launch Date : April 1st, 2021 (Reservation Start date)

April 9th, 2021 (Service Start Date)

3. Service Fee(for 3 hours) : ¥55,000(tax included) per person(per staff)

4. Reservation : hnd-airportescortservice@tiat.co.jp

Contact : +81-3-6428-0825 *9:00-17:00(JST) all year around

U R L : https://tokyo-haneda.com/service/facilities/escort_service.html

5. O t h e r : Please note that some services may not be available due to the measures of preventing the infection. For detailed information, please contact us refer to the information above.

*Currently all international flights in Terminal 2 have been suspended.

Contact information for this press release:

Japan Airport Terminal Co., Ltd.PR and Branding Strategy Office:

Tel: +81-3-5757-8030 9:00-17:00 (except weekends and public holidays)

Tokyo International Air Terminal Corporation Corporate Planning Department:

Tel: +81-3-6428-5901 9:00-17:30 (except weekends and public holidays)