

November 1, 2021

Japan Airport Terminal Co., Ltd.

Tokyo International Air Terminal Corporation

(Caution) Please be aware of "spoofed telephones" pretending to be Haneda Airport staff.

Thank you very much for your patronage of Haneda Airport.

On October 29, there was a call from the Haneda Airport Terminal Information Phone Number (03-5757-8111), and a "spoof phone" occurred, such as charging money and goods in Chinese under the guise of an employee.

Our employees will never charge you for money or goods by phone. Even if such a call is a problem, please do not follow it.

Currently, we call customers by phone using numbers other than those listed above.

Please be careful about incoming calls from the above numbers.
