

25 March 2021



Face Express, a new facial recognition technology for boarding procedures at NRT and HND is coming soon ! It's seamless and contactless experience !

The operating companies of Narita International Airport (Narita International Airport Corporation - NAA) and Tokyo International Airport (Tokyo International Air Terminal Corporation - TIAT), will commence their trial for "Face Express", a new boarding procedure using facial recognition technology, in April 2021.

Once passengers register their facial image in Face Express, they will be able to access and proceed through subsequent procedures at the airport (check-in, baggage drop, security checkpoint entrance, boarding gate, etc.) without showing their passport and boarding pass. Its introduction will expedite seamless boarding procedures and, because most processing is touchless, it will also reduce the infection risks posed by person-to-person contact.

The two airports will each commence their trial operation as below and prepare for a full launch in July.

Narita International Airport (NRT)

Start of trial operation : Tuesday, 13 April 2021

Participating airlines: All Nippon Airways, Japan Airlines

(more airlines will participate later)

Locations : [South Wing Terminal 1] Check-in Island C / Gates 51 to 57A

[Terminal 2] Check-in Island K / Gates 61 to 66, 71, 81 to 83, 91 to 93

• Service details are available at the following URL:

<https://www.narita-airport.jp/en/faceexpress/>

Tokyo International Airport (HND)

Start of trial operation : Tuesday, 13 April 2021

Participating airlines: Airlines operating international flights at HND

Locations: [Terminal 3] Check-in Islands D, E, G, H, I, J / All gates

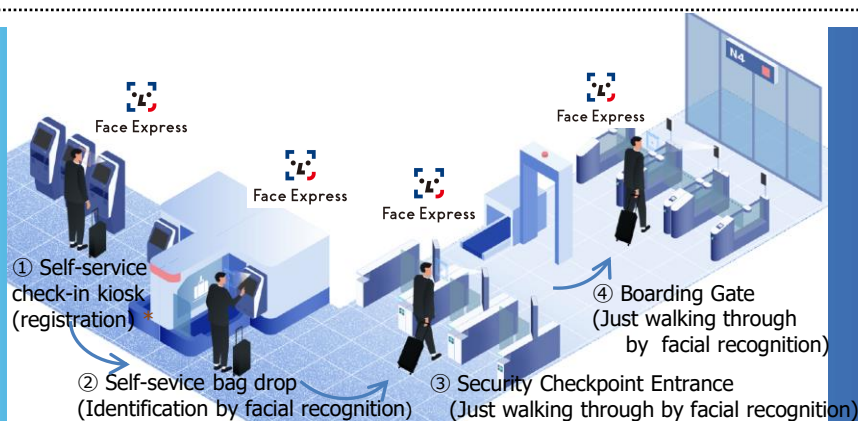
[Terminal 2*] Check-in Islands P, Q, T / All gates

*All international counters are closed at present.

• Service details will be released soon

on the Haneda Airport website (<https://tokyo-haneda.com/en/>).

Face
Express
areas



* At Tokyo International Airport, pre-registration is required at a Face Express registration kiosk.



Face Express Logo,

**which means boarding procedures
by using facial recognition technology.**



Face Express

Boarding procedures using facial recognition technology is known as "One ID" in the aviation industry, however, the "Face Express" name and logo was created so that passengers could more visually understand the service. Face Express will be used at both Narita International Airport and Tokyo International Airport going forward.

Inquiries

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