



5 November 2019

Japan Airport Terminal Co., Ltd.  
Tokyo International Air Terminal Corporation

**Tokyo International Airport Haneda Awarded 5-star  
Airport Rating SKYTRAX for the 6th Consecutive Year**



Haneda airport terminals (\*Note 1) have been awarded 5 stars for the sixth consecutive year in the Global Airport Ratings conducted by the British organization, Skytrax (\*Note 2).

Recognizing the diverse needs of domestic and international customers, over the past year, we have pursued greater comfort and convenience. This has resulted in continued assessments at a high level for various factors such as customer service standards and terminal facility. Above all, the terminal was highly appreciated for creating an easy-to-understand flow line for the departure and arrival customers and the cleanliness.

The airport will enhance its functional capacity in the lead up to March next year and, in preparation for the Tokyo 2020 Olympic and Paralympic Games, is committed to ensuring that all airport staff retain a strong awareness of the airport's role as the main portal for air travel in the national capital region at all times, and to providing facilities and services with a customer perspective. It will continue bring together a united "All Haneda" approach to the pursuit of the perfect airport and strive to ensure that customers from around the world continue to trust Haneda as the ideal airport.

Note 1: At Haneda Airport, Domestic Passenger Terminals 1 and 2 are owned, managed and operated by Japan Airport Terminal Co., Ltd., and the International Passenger Terminal is owned, managed and operated by Tokyo International Air Terminal Corporation.

Note 2: Established in 1989, Skytrax is an air transport research company based in the UK. It rates airports and airlines around the world on a wide range of assessment items.

**For More Information**

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(9:00 a.m. – 5:30 p.m. excl. Sat., Sun., and holidays)

Airport, Country
Tokyo International Airport Haneda, Japan
Hong Kong International Airport, China
Incheon International Airport, South Korea
Changi International Airport, Singapore
Munich International Airport, Germany
Hamad International Airport, Qatar
Shanghai Hongqiao International Airport, China
Chubu Centrair International Airport, Japan *
Haikou Meilan International Airport, China *
Baku Heydar Aliyev International Airport, Azerbaijan *
Platov International Airport, Russia *
Salalah International Airport, Oman*

\* Best Regional Airports

Reference

◇ **Rankings (Extract from SKYTRAX website)**

- 「The World's Best Airports」 : Overall assessment

Rank	Airport, Country
1	Changi International Airport, Singapore
2	Tokyo International Airport Haneda, Japan
3	Incheon International Airport, South Korea

- 「The World's Cleanest Airports」

Rank	Airport, Country
1	Tokyo International Airport Haneda, Japan
2	Chubu Centrair International Airport, Japan
3	Changi International Airport, Singapore

- 「World's Best Domestic Airports」

Rank	Airport, Country
1	Tokyo International Airport Haneda, Japan
2	Shanghai Hongqiao Airport, China
3	Osaka International Airport, Japan

- 「World's Best PRM / Accessible Facilities」

: Category to evaluate the facilities for the elderly, people with disabilities injuries

Rank	Airport, Country
1	Tokyo International Airport Haneda, Japan
2	Narita International Airport, Japan
3	Kansai International Airport, Japan



Skytrax Website: <https://skytraxratings.com/>

Official SKYTRAX 5-Star Airports | Global Airport Rating:

<https://skytraxratings.com/airports?stars=5>

<https://skytraxratings.com/haneda-airport-gains-5-star-rating-for-6th-consecutive-year>