

HANEDA

Tokyo
International
Airport



News Release

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Japan Airport Terminal Co., Ltd.
Tokyo International Air Terminal Corporation

Haneda Airport Tops 3 Categories in 2020 SKYTRAX World Airport Awards!

World's Cleanest Airport for 5th consecutive year

World's Best Domestic Airport for 8th consecutive year

World's Best PRM/Accessible Facilities for 2nd consecutive year



Haneda Airport Passenger Terminals¹⁾ have taken out 1st place for the 5th consecutive year in the World's Cleanest Airport category of the 2020 World Airport Awards conducted by the UK company, SKYTRAX²⁾, as well as 1st place for the 8th consecutive year in the World's Best Domestic Airport category, and 1st place for the 2nd consecutive year in the PRM/Accessible Facilities category.

Haneda's cleanliness and comfort has been recognized as best in the world in 5 of the last 7 years in the World's Cleanest Airport category.

For the last 8 years, Haneda has been recognized as the World's Best Domestic Airport due to the convenience and comfort of its domestic facilities.

Because of the emphasis on initiatives designed to assist elderly passengers, those with disabilities and other passengers who require assistance in moving about, Haneda Airport has taken out 1st place for the 2nd year in a row in the World's Best PRM/Accessible Facilities category.

In the general World's Best Airports category, Haneda was awarded 2nd place for the 2nd year running.

As a hub airport with a dynamic domestic and international route network, Haneda Airport plays an important role in Japan's drive to become an advanced tourism nation. Although steps are in place around the world to restrict movement because of the COVID-19 pandemic, our group companies look forward to a rapid end to the prevailing situation and remain committed to the safety of our customers and providing facilities and services that are second to none in convenience, comfort and functionality.



◇ Ranking (Excerpt from SKYTRAX Website)

● World's Cleanest Airports 2020

Rank	Airport, Country
1	Haneda Airport (Terminals 1, 2 & 3), Japan
2	Incheon International Airport, South Korea
3	Changi International Airport, Singapore

● World's Best Domestic Airports 2020

Rank	Airport, Country
1	Haneda Airport Domestic Terminals (Terminals 1 & 2), Japan ⁴⁾
2	Shanghai Hongqiao Airport, China
3	Osaka International Airport (Itami), Japan

● World's Best PRM/Accessible Facilities 2020

Rank	Airport, Country
1	Haneda Airport (Terminals 1, 2 & 3), Japan
2	Kansai International Airport, Japan
3	Narita International Airport, Japan

● World's Best Airports 2020

Rank	Airport, Country
1	Changi International Airport, Singapore
2	Haneda Airport (Terminals 1, 2 & 3), Japan
3	Doha Hamad International Airport, Qatar
4	Incheon International Airport, South Korea
5	Munich Airport, Germany

- 1) Terminals 1 and 2 at Haneda Airport are owned, managed and operated by Japan Airport Terminal Co., Ltd. while Terminal 3 is owned, managed and operated by Tokyo International Air Terminal Corporation.
- 2) SKYTRAX is a UK-based aviation research company established in 1989. The company assesses world airports and airlines over a diverse range of assessment criteria. The World Airport Awards 2020 was based on customer surveys at 550 airports in more than 100 countries and territories around the world over a 6-month period. The survey assessed airports with grades for airport services such as check-in, departure and arrival, connections, shopping, departure security and passport control procedures as well as products.
- 3) PRM is an acronym for "Persons with Reduced Mobility" which includes elderly, disabled and infirm passengers.
- 4) Terminal 2 at Haneda Airport contains some international facilities.

SKYTRAX website: <https://www.worldairportawards.com/>

World's Cleanest Airports

<https://www.worldairportawards.com/worlds-cleanest-airports-2020/>

World's Best Domestic Airports

<https://www.worldairportawards.com/worlds-best-domestic-airports-2020/>

World's Best PRM/Accessible Facilities

<https://www.worldairportawards.com/worlds-best-prm-accessible-facilities-2020/>

For inquiries concerning this topic:

Japan Airport Terminal Co., Ltd.

PR and Branding Strategy Office: Tel: 03-5757-8030 9:00 a.m. to 5:30 p.m. (except weekends and public holidays)

Tokyo International Air Terminal Corporation

Corporate Planning Department: Tel: 03-6428-5901 9:00 a.m. to 5:30 p.m. (except weekends and public holidays)