

HANEDA

Tokyo
International
Airport



News Release

November 8, 2022

Japan Airport Terminal Co., Ltd.
Tokyo International Air Terminal Corporation

Haneda Airport Passenger Terminals Earns the Highest 5-Star Airport Rating for 9th Consecutive Year in Skytrax's Global Airport Rating



Passenger terminals at Haneda Airport¹ have earned a 5-Star Airport Rating, the world's highest mark, in the Global Airport Star Rating of UK-based Skytrax² for the ninth consecutive year.

We have made every effort to identify the needs of our customers and deliver higher levels of convenience and comfort for air travelers, both international and domestic, even while the changes in the external environment due to the COVID-19 pandemic have led to the diversification of such needs during these past two years. Consequently, we received high marks for the quality of both our facilities and the service level of our staff in various categories. In particular, we were rated highly for our new initiative that accommodates the needs of diverse customers associated with the changes in the external environment.

In anticipation of the demand for air travel and usage by many international and domestic customers returning to the pre-pandemic levels, we pledge to continue providing world-class facilities and services as Japan's gateway to the skies. These facilities and services will remain customer-oriented, with our entire airport staff remaining highly conscientious as well. We will continue seeking the ideal for Tokyo International Airport (Haneda) and remain an airport that is trusted and selected by air travelers and air travel officials from around the world.

¹: Terminals 1 and 2 are owned, managed, and operated by Japan Airport Terminal Co., Ltd., and Terminal 3 by Tokyo International Air Terminal Corporation.

²: SKYTRAX is a UK-based international air transport rating organization established in 1989. The company assesses world airports and airlines over a diverse range of assessment criteria.

Inquiries regarding this article:

Japan Airport Terminal Co., Ltd.

PR and Brand Strategy Office Phone: +81-3-5757-8030, 9:00-17:30 (excl. weekends and holidays)

Tokyo International Air Terminal Corporation Planning Department Phone: +81-3-6428-5901, 9:00-17:30 (excl. weekends holidays)

● **Global Airport Star Rating's 5-Star Airports**

NOTE: Not including the regional category

(As of Nov. 8, 2022)

Airport, country	
Haneda Airport, Japan	Shanghai Hongqiao International Airport, China
Hong Kong International Airport, Hong Kong	Houston William P. Hobby Airport, USA
Incheon International Airport, South Korea	Haikou Meilan International Airport, China
Changi Airport, Singapore	Istanbul Airport, Turkey
Munich Airport, Germany	Shenzhen Bao'an International Airport, China
Doha Hamad International Airport, Qatar	

Reference

◇ **Rankings (excerpts from Skytrax website)**

- **World's Best Airports:** Comprehensive evaluation category

Place	Airport, country
1st	Doha Hamad International Airport, Qatar
2nd	Haneda Airport (Terminals 1, 2, and 3), Japan
3rd	Changi Airport, Singapore

- **Best Airports in Asia:** Comprehensive evaluation category for airports in Asia

Place	Airport, country
1st	Haneda Airport (Terminals 1, 2, and 3), Japan
2nd	Changi Airport, Singapore
3rd	Narita International Airport, Japan

- **World's Cleanest Airports:** Cleanliness category

Place	Airport, country
1st	Haneda Airport (Terminals 1, 2, and 3), Japan
2nd	Changi Airport, Singapore
3rd	Doha Hamad International Airport, Qatar

- **World's Best Domestic Airports:** Comprehensive evaluation category for domestic airports

Place	Airport, country
1st	Haneda Airport (Terminals 1, 2, and 3), Japan
2nd	Shanghai Hongqiao International Airport, China
3rd	Chengdu Tianfu International Airport, China

- **World's Best PRM¹ and Accessible Facilities:**

Category for rating facilities that are designed with the elderly, those with special needs, and injured individuals in mind

Place	Airport, country
1st	Haneda Airport (Terminals 1, 2, and 3), Japan
2nd	Narita International Airport, Japan
3rd	Kansai International Airport, Japan

¹: Persons with Reduced Mobility

Skytrax website: <https://skytraxratings.com/>

Official Skytrax 5-Star Airports, Global Airport Rating



<https://skytraxratings.com/tokyo-haneda-airport-is-awarded-the-highest-5-star-airport-rating-for-the-9th-consecutive-year>