

19 September 2017

To Members of the Media

Japan Airport Terminal Co., Ltd.  
Tokyo International Air Terminal Corporation

## **Tokyo International Airport Haneda Awarded SKYTRAX Prestigious 5-star Airport Rating for 4th Consecutive Year**



Tokyo International Airport Haneda<sup>1</sup> recently received the 5-Star Airport Ranking for the fourth consecutive year. 5 Stars is the highest achievement in the Airport Ranking conducted by Skytrax<sup>2</sup> of the UK.

Over the past year, Tokyo International Air Terminal Corporation has sought to incorporate the diverse passenger needs on both domestic and international routes in its drive to offer greater convenience by improving the elements in shops and facilities that appeal to visitors to Japan and upgrading the lounge facilities, etc. This has resulted in continued favorable assessments for factors such as customer service standards, amenities and terminal cleanliness.

More than 80 million people used Haneda Airport last year and the airport expects even greater numbers in the lead up to the 2020 Tokyo Olympics and Paralympics. As Greater Tokyo's Gateway to the Skies we remain committed to ensuring that staff attitudes throughout the airport are constantly evolving and improving, and to offering facilities and services that incorporate customer perspectives. In our pursuit of perfection at Haneda Airport, we aim to offer an airport that continues to be held in the highest regard around the world.

Note 1: At Haneda Airport, Domestic Passenger Terminals 1 and 2 are owned, managed and operated by Japan Airport Terminal Co., Ltd., and the International Passenger Terminal is owned, managed and operated by Tokyo International Air Terminal Corporation.

Note 2: Established in 1989, Skytrax is an air transport research company based in the UK. It rates airports and airlines around the world on a wide range of assessment items.

### **For More Information**

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(9:00 a.m. – 5:30 p.m. excl. Sat., Sun., and holidays)

- Global Airport Ranking - 5-Star Airports

| Airport, Country  |
|---|
| Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan |
| Hong Kong International Airport, China  |
| Incheon International Airport, South Korea  |
| Changi International Airport, Singapore   |
| Munich International Airport, Germany   |
| Hamad International Airport, Qatar  |
| Chubu Centrair International Airport, Japan *   |
| Haikou Meilan International Airport, China *  |

\* Best Regional Airports, Asia

## Reference

### ◇ Rankings (Extract from SKYTRAX website)

- The World's Top 100 (10) Airports: Overall Airport Ranking

| Rank | Airport, Country  |
|------|---|
| 1    | Changi International Airport, Singapore   |
| 2    | Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan |
| 3    | Incheon International Airport, South Korea  |

- The World's Best Domestic Airports 2017: Overall Ranking of Domestic Airports

| Rank | Airport, Country   |
|------|--|
| 1    | Tokyo International Airport Haneda (Domestic Terminals 1 and 2), Japan |
| 2    | Shanghai Hongqiao Airport, China                                       |
| 3    | Tianjin Binhai International Airport, China                            |

- The World's Cleanest Airports 2017: Ranking by Category

| Rank | Airport, Country  |
|------|---|
| 1    | Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan |
| 2    | Incheon International Airport, South Korea  |
| 3    | Chubu Centrair International Airport, Japan   |



Skytrax Website: <http://www.worldairportawards.com/>

Official SKYTRAX 5-Star Airports - Global Airport Ranking

<http://www.airlinequality.com/news/haneda-airport-world-leader/>

<http://www.airlinequality.com/ratings/tokyo-haneda-airport-quality-rating/>



The World's Best Domestic Airport

[http://www.worldairportawards.com/Awards/worlds\\_best\\_domestic\\_airports.html](http://www.worldairportawards.com/Awards/worlds_best_domestic_airports.html)

The World's Cleanest Airports

[http://www.worldairportawards.com/Awards/worlds\\_cleanest\\_airports.html](http://www.worldairportawards.com/Awards/worlds_cleanest_airports.html)