



13 September 2018

Japan Airport Terminal Co., Ltd.
Tokyo International Air Terminal Corporation

Tokyo International Airport Haneda Awarded SKYTRAX Prestigious 5-star Airport Rating for 5th Consecutive Year



Tokyo International Airport Haneda¹ recently received the 5-Star Airport Ranking for the fifth consecutive year. 5 Stars is the highest achievement in the Airport Ranking conducted by Skytrax² of the UK.

Over the past year, Tokyo International Air Terminal Corporation has sought to incorporate the diverse passenger needs on both domestic and international routes in its drive to offer greater convenience and comfortableness by improving the elements in shops and facilities that appeal to visitors to Japan, etc. This has resulted in continued favorable assessments for factors such as customer service standards, amenities and terminal cleanliness.

More than 85 million people used Haneda Airport last year and the airport expects even greater numbers in the lead up to the 2020 Tokyo Olympics and Paralympics. As Greater Tokyo's Gateway to the Skies we remain committed to ensuring that staff attitudes throughout the airport are constantly evolving and improving, and to offering facilities and services that incorporate customer perspectives. In our pursuit of perfection at Haneda Airport, we aim to offer an airport that continues to be held in the highest regard around the world.

Note 1: At Haneda Airport, Domestic Passenger Terminals 1 and 2 are owned, managed and operated by Japan Airport Terminal Co., Ltd., and the International Passenger Terminal is owned, managed and operated by Tokyo International Air Terminal Corporation.

Note 2: Established in 1989, Skytrax is an air transport research company based in the UK. It rates airports and airlines around the world on a wide range of assessment items.

For More Information

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(9:00 a.m. – 5:30 p.m. excl. Sat., Sun., and holidays)

- Global Airport Ranking - 5-Star Airports

Airport, Country
Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan
Hong Kong International Airport, China
Incheon International Airport, South Korea
Changi International Airport, Singapore
Munich International Airport, Germany
Hamad International Airport, Qatar
Chubu Centrair International Airport, Japan *
Haikou Meilan International Airport, China *
Baku Heydar Aliyev International Airport, Russia *

* Best Regional Airports, Asia

Reference

- ◇ **Rankings (Extract from SKYTRAX website)**

- The World's Top 100 (10) Airports: Overall Airport Ranking

Rank	Airport, Country
1	Changi International Airport, Singapore
2	Incheon International Airport, South Korea
3	Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan

- The World's Best Domestic Airports 2017: Overall Ranking of Domestic Airports

Rank	Airport, Country
1	Tokyo International Airport Haneda (Domestic Terminals 1 and 2), Japan
2	Shanghai Hongqiao Airport, China
3	Tianjin Binhai International Airport, China

- The World's Cleanest Airports 2017: Ranking by Category

Rank	Airport, Country
1	Tokyo International Airport Haneda (Domestic Terminals 1 and 2 and International Terminal), Japan
2	Chubu Centrair International Airport, Japan
3	Incheon International Airport, South Korea

Skytrax Website: <http://www.airlinequality.com/>

Official SKYTRAX 5-Star Airports - Global Airport Ranking

<https://skytraxratings.com/airports?stars=5>

<http://www.airlinequality.com/news/haneda-airport-gains-5-star-rating-for-5th-consecutive-year/>

